

## Frequently Asked Questions

Pembroke Park Volunteer Coordinator-  
954-518-1818 x1862

Boynton Beach Volunteer Coordinator-  
Danielle Romero 561-331-5441 x2507

### What are the age requirements?

- Warehouse: 12-14 with adult supervision, and 15 and up can volunteer independently.
- Community events and distributions – age restrictions can vary and are reflected on the sign up opportunity.
- Community Kitchen: 16 and up
- Family Philanthropy Day- every 2<sup>nd</sup> Saturday afternoon of the month. Ages 6 and up welcome.

### Do I need to register to volunteer?

Yes. We require all volunteers to be registered for any volunteer opportunity. Please visit our website at <https://feedingsouthflorida.org/volunteer/> to register and create an account. You must create an account to track your hours. Walk-ins are NOT allowed.

### I have hours that are court ordered – can I complete my service hours with Feeding South Florida?

Volunteers that need to complete court ordered community service will need to fill out a “Volunteer application for court-ordered community service” at [Court Ordered Service - Feeding South Florida®](#). Please allow 5 days for the application to be approved. Once approved you’ll receive further instructions on how to sign up for volunteer hours.

### Can I sign up a team even if I don't have every team member's name yet?

Yes, you can sign up a team and reserve spots for up to 20 people. Team captains are required to email an excel sheet with the names and email addresses of those volunteering 1-week prior to the volunteer date. Upon arrival, team members will sign an electronic waiver. Volunteers not on the check-in list but part of the team will need to sign in upon arrival. Walk -ins are NOT allowed.

Pembroke Park [fsfvolunteers@feedingsouthflorida.org](mailto:fsfvolunteers@feedingsouthflorida.org) Boynton Beach [fbcbvolunteers@feedingsouthflorida.org](mailto:fbcbvolunteers@feedingsouthflorida.org)

For special events, please contact the Volunteer Manager, Ruth Bonet at [volunteers@feedingsouthflorida.org](mailto:volunteers@feedingsouthflorida.org). We have exclusive large volunteer group opportunities available requiring a sponsorship fee.

### Do I need to notify the volunteer coordinator if I must cancel?

No, you can remove your name from the sign-up opportunity online, which will open spots for other volunteers to sign up.

### What can I do if the shift I want to volunteer for is full?

You can check the website daily to see if any opportunities become available. Walk-ins are NOT allowed.

### What should I wear?

All volunteers are required to wear closed toe shoes or crocs in sports mode, no sandals, heels or flipflops are allowed in the warehouse. Wear comfortable clothing that you don't mind getting a little dirty.

### Can I bring my purse or bookbag with me?

Feeding South Florida does not have an area to secure your personal items. You can bring a fanny pack or a crossbody bag. We recommend you leave handbags, bookbags and valuables at home. Feeding South Florida will not be responsible for your personal belongings.

### **What time should I arrive for my shift?**

Please plan on arriving 15 minutes before the beginning of the scheduled shift. This will allow time for parking, meeting up with friends or colleagues and signing in. It will also help us ensure that everyone gets orientation at the same time. Volunteering arriving more than 15 minutes late are asked to reschedule.

### **Does Feeding South Florida provide a volunteer service hour log completed form?**

Yes, hour logs will be signed at the end of the completed shift. If the volunteer coordinator is asked to verify hours later, the volunteer must have registered for the shifts and checked in. If a letterhead is required, you need to email the volunteer coordinator after completing your volunteer service. Coordinator will email letter within 2 business days.

### **Can I take pictures/videos while volunteering?**

Feeding South Florida has a no cell policy in the warehouse/kitchen. Volunteers are encouraged to take photos at the end of the shift in the volunteer room. NO PHOTO's /Videos are allowed in the warehouse while volunteering.

### **Can I bring a water bottle?**

Only clear water bottles are allowed in the warehouse. As a courtesy we provide chilled clear water bottles for all volunteers.