



FORM F: AGENCY BILL OF RIGHTS

- 1) This organization, a Partner Agency (PA) of Feeding South Florida (FSF), has the right to request that an Income Eligibility Form be completed in order to receive USDA food products.
- 2) This PA has the right to determine its own hours of operation and as long as availability to clients is a priority and all clients are served equitably in a dignified and non-discriminatory manner. Services guidelines and hours of operation should be clearly posted for clients to see.
- 3) The pantry has the right to refuse service to a client only if:
 - The client is creating a stressful situation for other clients
 - The client is belligerent and disrespectful to agency staff / volunteers
 - The client is posing a safety threat to other clients
 - The client is requesting food services above and beyond that which all other clients are receiving

**Do you have compliments, concerns, or questions?
Please call Feeding South Florida with any compliments or concerns you
have about this FSF Partner Agency at 954.518.1818.**

MUST BE POSTED FOR CLIENTS, VOLUNTEERS AND STAFF TO SEE!