



FORM E: CLIENT BILL OF RIGHTS

- 1) This organization, a Partner Agency (PA) of Feeding South Florida (FSF), will treat you, the client, with dignity and respect at all times.
- 2) If you have been referred here for the first time but you are not from this zip code or from this agency's service area, you will be served by this agency. If you are from a different county, you will be served and provided a referral to an agency in your county. If you have not already been provided information on pantries in your area, please contact 954.518.1846.
- 3) At no time should you be asked to make a donation of time or money in exchange for food assistance / food services.
- 4) At no time should you be required to participate in a religious or political activity at the time that you are receiving food assistance / food service. This includes, but is not limited to, listening to prayer, music, sermons, attending mass, or political rallies of any kind.
- 5) You, the client, should not be required to fill out anything other than an Income Eligibility Form to receive food assistance. You should not be required to show identification.
- 6) If you have any Civil Rights complaints, you are able to ask the agency for a USDA Complaint Form, which should be provided to you upon request. If you have any program complaints, you are able to ask the agency for a FSF Grievance Form, which should be provided to you upon request.

Do you have compliments, concerns, or questions?

Please call Feeding South Florida with any compliments or concerns you have about this FSF Partner Agency at 561.659.5070.

MUST BE POSTED FOR CLIENTS, VOLUNTEERS AND STAFF TO SEE!